Patient Feedback Data for Dr 2

Dr 2	Poor	Less than	Satisfactory	Good	Very	N/A	Blank/	%	%	%	%	% Upper	%
Page 1 of 2		satisfactory			good		spoilt	Mean	Min	Lower	Median	Quartile	Max
50								Score	Bench	Quartil	Bench	Bench	Bench
questionnaires									mark	е	mark	mark	mark
completed										Bench			
										mark			
Q4a Being	0	0	1	1	48	0	0	99	78	96	98	99	100
Polite													
Q4b making	0	0	0	4	46	0	0	98	72	95	97	99	100
you feel at													
ease													
Q4c Listening	0	0	0	3	46	0	1	98	72	95	97	99	100
to you													
Q4d Assessing	0	0	0	2	48	0	0	99	72	94	96	98	100
your medical													
condition													
Q4e	0	0	0	3	47	0	0	99	70	93	96	98	100
Explaining													
your													
condition and													
treatment													
Q4F Involving	0	0	0	3	47	0	0	99	70	93	96	97	100
you in													
decisions													
about your													
treatment													

Dr 2 Page 2 of 2	Poor	Less than satisfactory	Satisfactory	Good	Very good	N/A	Blank/ spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q4g Providing or arranging treatment for you	0	0	0	2	45	3	0	99	74	94	97	98	100
	Stron gly disag ree	Disagree	Neutral	Agree	Strongly agree	DNA	Blank/ Spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q5a Confidentiality of information	0	0	0	10	39	0	1	95	77	90	92	95	99
Q5b Doctor is honest and trustworthy	0	0	0	8	41	0	1	96	76	91	94	96	100
Q6 I am confident about this doctor's ability to provide care	50 Yes 0 No	5					0						
Q7 I would be happy to see this doctor again	50 Yes 0 No					0							