Patient Feedback Data for Dr 1

Dr 1 Page 1 of 2 48 questionnaires completed	Poor	Less than satisfactory	Satisfactory	Good	Very good	N/A	Blank/ spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q4a Being Polite	1	0	0	0	47	0	0	98	78	96	98	99	100
Q4b making you feel at ease	1	0	0	0	47	0	0	98	72	95	97	99	100
Q4c Listening to you	1	0	0	0	47	0	0	98	72	95	97	99	100
Q4d Assessing your medical condition	1	0	0	1	45	0	1	97	72	94	96	98	100
Q4e Explaining your condition and treatment	1	0	0	1	46	0	0	97	70	93	96	98	100
Q4F Involving you in decisions about your treatment	1	0	0	1	44	1	1	97	70	93	96	97	100

Dr 1 Page 2 of 2	Poor	Less than satisfactory	Satisfactory	Good	Very good	N/A	Blank/ spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q4g Providing or arranging treatment for you	1	0	0	2	45	0	0	97	74	94	97	98	100
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	DNA	Blank/ Spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q5a Confidentiality of information	2	0	0	5	41	0	0	93	77	90	92	95	99
Q5b Doctor is honest and trustworthy	2	0	0	4	42	0	0	94	76	91	94	96	100
Q6 I am confident about this doctor's ability to provide care	47 Yes 0 No						1						
Q7 I would be happy to see this doctor again	47 Yes 0 No						1						

[Type text]