

GMC Patient Feedback Report

Number of patients providing feedback: 46

Patient Comments: Dr 3

From the free text component of the questionnaire

All comments have been included in their entirety but details which could identify a specific practitioner, practice or patient have been removed to ensure anonymity.

Please add any other comments you want to make about this doctor.

- After having many problems at my last doctor's surgery I had lost faith in them, Dr 3 has helped me and restored my faith in the NHS doctors.
- The doctor was very understanding with a natural bedside manner. I was waiting for an hour which I struggled with due to constant nausea.
- She is good and cheerful and listens and tries her best to help.
- Fantastic doctor, wish all were like her.
- Exemplary GP.
- Although Dr3 is my usual doctor, I very rarely manage to see her, unfortunately.
- Length of time waiting was a tad long!
- Such a nice, professional doctor. Always listens and is very helpful.
- I have only seen Dr 3 on 2 occasions but have confidence in her with regard to my medical issues. She is pleasant and has a relaxed manner and is easy to talk to.
- Always listens and never makes one's visit appear rushed.
- Extremely kind, makes you feel important.
- I feel completely at ease with Dr 3 and know that she understands my problems and sorts them out quickly – I feel very confident after my visit.
- Confidence building and very supportive.
- Always polite and helpful and concerned about patients.
- This doctor never fails to make me feel at ease to respond appropriately to my needs.
- Very considerate about everything, 'excellent'.
- Everything brilliant, thank you so much.
- Could not get better.
- Very caring.
- Dr 3 communicated with me in a manner appropriate to my profession which was appreciated.
- I was fully at ease in discussing my problem and was reassured that it wasn't my fault or that it wasn't sortable which was very reassuring.
- Dr 3 is excellent in my opinion she is the best doctor in the practice, pity we have to wait so long to see her and three appointments this time and previous visits she seems to get the right diagnosis, other doctors could take note.
- The doctor took care to look at aspects of my health which did not occur to me and looked at my history to double check my blood pressure. The surgery fitted in an early appointment

for me. It's very reassuring to have this local facility free at the point of use with such able and caring professionals available.